



FAQs for Reinstatement of ACE Certification(s) during the COVID-19 pandemic

Updated November 24, 2020

Q1. What is reinstatement?

A: The reinstatement is a process to help ACE certified professionals who have experienced some type of hardship with the opportunity to maintain their certification and get back on track without having to take the certification exam again (retest).

Q2. What is required to reinstate?

A: In order to reinstate, individuals must have 2.0 ACE approved CEC's completed from the beginning date of current recertification period through one-year post end date of recertification period. In addition, individuals must hold current adult CPR/AED. (*Note: AED requirements apply only to USA and Canada residents*).

Q3. Do I have to retake the exam?

A: As long as you complete the recertification requirements before your reinstatement period ends you would not be required to retake the exam.

Q4. My certification has expired beyond the 6-month grace period how can I reinstate my certification(s)?

A: ACE provides a reinstatement opportunity for hardship situations up to 1-year past their original expiration date. Our Educational Services team can be reached at 800-825-3636 Ext. 782 or via email at support@acefitness.org, and can guide you through the reinstatement process and requirements.

Q5. Can I reinstate more than one certification?

A: Yes, if all the recertification requirements are met and each certification is within 1 year expired you would be eligible to reinstate more than one ACE certification.

Q6. Does my renewal cycles change?

A: Individual renewal cycles will always remain the same regardless of renewing early or late. **Note** that when renewing late your next renewal cycle will be shortened.

Q7. I have taken courses that are not ACE-approved are they eligible for CECs?

A: Courses that are not ACE approved by be reviewed through ACE's petition process. Our Educational Services Department (800-825-3636 Ext. 782 or via email at support@acefitness.org) can guide you through the petition process and requirements.

Q8. How much time do I have to reinstate my certifications?

A: ACE suggests reaching out to our Educational Services team (800-825-3636 Ext. 782 or via email at support@acefitness.org) to discuss your current situation and provide recommendations to fulfill the reinstatement requirements.

Q9. I have more than 2.0 CEC's will they rollover to my next renewal cycle?

A: CEC's that are completed during a renewal cycle do not rollover to the next renewal cycle.



Q10. What is the fee to reinstate?

A: ACE is waiving late/reinstatement fees for individuals impacted by the pandemic. Our current recertification fees apply.

Q11. What are some affordable ways to earn CEC's if I need more to complete the requirement?

A: ACE would recommend that certified professionals consider career goals and clients' needs when choosing continuing education but recognizing that price considerations may apply in decision making. For this reason, ACE has developed the CEC club which offer both an affordable option but also a variety of CEC topics to choose from. For more details about the CEC Club please [visit this webpage](#).